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AAA Battery Limited Warranty Reimbursement Form

If your AAA-branded battery fails due to a defect, an authorized AAA Battery Service provider should be contacted for replacement. If you have replaced your AAA-branded battery without contacting an authorized AAA Battery Service provider and are seeking reimbursement consideration, please fill out this form completely and print legibly. This reimbursement form applies only to members of participating AAA Clubs in the regions served by The Auto Club Group in Florida, Georgia, Illinois, Northern Indiana, Iowa, Michigan, Minnesota, Nebraska, North Dakota, Tennessee and Wisconsin.

MEMBER INFORMATION

Membership number (16 digits): _____

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Contact numbers: (Home) _____ (Mobile) _____

Email Address: _____

AAA BATTERY WARRANTY SERVICE INFORMATION

Did you call AAA Roadside Assistance for Battery Warranty Service? YES NO

Please explain briefly why you are requesting reimbursement: _____

Vehicle Year: _____ Vehicle Make: _____ Vehicle Model: _____

Original date of AAA Battery Purchase: _____ Date of Replacement: _____

THE FOLLOWING DOCUMENTATION MUST ACCOMPANY THIS REQUEST FORM

- Include original or clear copies of all receipts, invoices and/or repair orders that show the following:
1. Your original AAA battery receipt or proof of purchase.
 2. The test results from the repair facility showing the AAA battery is defective.
 3. The replacement battery receipt.

Signature: _____ Today's Date: _____

Note: Please make a copy of this form and all attachments for your records. Applications that are not completed or accompanied with the required documents may be delayed. All reimbursement requests must be submitted as soon as possible after replacement.

Submit the application and receipts to: **AAA – Battery Reimbursements, 4010 South 148th Street, Omaha, NE 68137**

See reverse side for important exclusions, limitations and instructions.



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Warranty Exclusions

The AAA Battery Warranty applies to AAA-branded batteries only. It is limited to the original purchaser of the battery and is not transferable. The warranty covers battery failure due to manufacturer's defects only and does not cover premature failure due to neglect, damage or abuse of battery. Warranties do not apply in the following cases:

- The battery is merely discharged and still serviceable.
- Vehicles left unattended for extended periods of time that may result in the battery becoming severely discharged (this causes the plates to sulphate and the battery will be unable to accept a charge).
- The container, covers, terminals or tie-downs are broken causing vibration and/or damage.
- The battery has been frozen or damaged due to neglect, abuse or special additives introduced to the battery.
- The battery is damaged due to overcharging or undercharging.
- The battery fails because of fire, collision, wreckage, explosion, or because of a faulty electrical system.
- The battery is charged in reverse.

Reimbursement Limitations

- Batteries determined to be defective in the first 36-month free replacement period may be reimbursed for the cost of the original battery only.
- Batteries found defective between 37-72 months may be reimbursed at a prorated amount based on the number of months the original battery has been in service.
- Testing, installation, diagnostics and/or disposal fees are excluded.

Submission Instructions

Reimbursement applications must include the original or clear copy of all receipts, invoices and/or repair orders that show the following:

1. Your original AAA battery receipt or proof of purchase.
2. The test results from the repair facility showing the AAA battery is defective.
3. The replacement battery receipt.

All requests undergo a review process and submission of these items does not guarantee reimbursement. Please allow up to three (3) weeks for the warranty department to review and respond to your request.

Submit the application and original or copies of the receipts to:

AAA - Battery Reimbursements, 4010 South 148th Street, Omaha, NE 68137