

When you need Roadside Assistance, but don't require a tow, you can use Amazon Alexa or Google Assistant to make your request for light services such as battery boost or replacement, fuel delivery, flat tire repair, vehicle lock-out and more.

Amazon Alexa

Engage the AAA Roadside Service Skill on Alexa.

Before you request AAA Roadside Assistance, you should first set your device address on all Alexa devices as this will pull that address as your service request location. If you're using the Alexa App on your phone and provide permission for Location Services, the GPS locator will return the address where you're located.

Install the Alexa App for iOS and Android Mobile Phones.

1. Access the Amazon Alexa App and tap the menu icon.
2. Tap "Skills & Games."
3. Tap the magnifying glass icon to search for the desired skill.
4. Type in "AAA Road Service" and select the returned skill.
5. Tap the "Enable to Use" button.
6. Accept "Device Address" and "Location Services" by tapping on the checkmark squares, then tap "Save Permissions".
7. Link your membership by entering:
 - membership number
 - last name
 - home zip code
8. Tap the "Link Account" button
9. Verify your account information is correct. Tap the "I agree..." box, then tap the "Yes, Confirm Account" button.

Once you set your device and install the Alexa App for mobile phones, you'll be able to access AAA Roadside Assistance in any car, anytime, anywhere!*

Google Assistant

Download Google Assistant.

iPhone or iPad with iOS 10 or higher:

1. Download the Google Assistant App from the App store:
 - Click on the App store icon
 - Search for and select the Google Assistant App
 - Download the app
2. Open the app to set it up
3. Once Google Assistant is set up, a welcome message will appear
4. As a member, you can now open Google Assistant at any time and simply say "Talk to AAA Roadside Service".

Android Phone or Tablet with Android 6.0 or higher:

1. Turn on Google Assistant
 - **Android phones:** open the Google app > tap Menu > under Google Assistant, tap Settings > turn on
 - **Pixel:** touch and hold the Home button or say "OK Google" > tap Turn On
2. Simply say "Talk to AAA Roadside Service".

PLEASE NOTE: The first time you request AAA Roadside Assistance, Google Assistant will ask to link your AAA Membership account to Google. After you respond "Yes", you'll then be prompted to enter your membership number, last name and home zip code. Once you confirm your membership information, you'll be able to access AAA Roadside Assistance in any car, anytime, anywhere.*