

Here Is Your Privacy Notice



At The Auto Club Group, we value your patronage and your privacy. This notice describes how we protect your privacy when we collect and use information about you, and the measures we take to safeguard that information. We use your information for our everyday business purposes. We may also use your information to offer you products and services that we provide, endorse or sponsor. We do not sell your information.

Facts - What Does The Auto Club Group Do with Your Personal Information?

Why? Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What? The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Name and address
- Credit history and credit scores
- Account balances and payment history
- Insurance claim history

How? All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons The Auto Club Group chooses to share; and whether you can limit this sharing.

Reasons We Can Share Your Personal Information

	Does The Auto Club Group share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes - information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes - information about your creditworthiness	Yes	Yes
For our affiliates to market to you - information or about your creditworthiness or about your transactions and experiences with us	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

To limit our sharing

Mail the form below. Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

Questions? Please contact your agent.

Who we are - Who is providing this notice?

The Auto Club Group family of companies, defined on the reverse side, includes AAA Clubs, travel agencies, insurance agencies, insurance companies, and companies that offer banking, trust and other financial services.

Mail-In Form

- Mark any/all you want The Auto Club Group family of companies to limit:
- Do not share information about my creditworthiness with your affiliates for their everyday business purposes.
- Do not allow your affiliates to use my transaction, experience or creditworthiness information to market to me.
- Do not share my personal information with nonaffiliates to market their products and services to me.

Name _____

Address _____

City, State, Zip _____

Membership # (16 digits no spaces) _____

Policy # _____

If you do not have a Membership, please provide your Policy Number.

Mail to:
The Auto Club Group
ATTN: Privacy
1 Auto Club Drive
Dearborn, MI 48126

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What We Do

How does The Auto Club Group protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does The Auto Club Group collect my personal information?

We collect your personal information, for example, when you:

- Apply for insurance or purchase a membership
- Open an account or apply for a loan
- Pay your bills or file an insurance claim

We also collect your personal information from others, such as credit bureaus, affiliates or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only:

- sharing for affiliates' everyday business purposes - information about your creditworthiness
- affiliates from using your transaction, experience or creditworthiness information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies. The Auto Club Group family of companies includes:

- **AAA Clubs and Travel Agencies:** *The Auto Club Group, Automobile Club of Michigan, AAA of the Caribbean, Inc.*
- **Insurance Companies:** *Auto Club Insurance Association, MemberSelect Insurance Company, Auto Club Property-Casualty Insurance Company, Auto Club Group Insurance Company, Meemic Insurance Company, Fremont Insurance Company, Auto Club South Insurance Company, Auto Club Insurance Company of Florida, AAA Life Insurance Company, The Members Insurance Company, and Universal Insurance Company*
- **Insurance Agencies:** *ACG South Insurance Agency, LLC; American Auto Club Insurance Agency, LLC*
- **Banking, Trust and other Financial Services:** *Auto Club Trust, FSB*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies

- Nonaffiliates that we share with can include companies that offer products and services to AAA Members.

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you

- Our joint marketing partners include banks, insurance companies and credit card companies.

Other Important Information

We do not share your information within or outside our family of companies if the state law that applies to you does not allow it.
